

December 13, 2010

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Gentlemen:

Re: OHSI Recommendation #1 – First Response

In the OHSI Report, Commissioner Wells stated:

In my letter of February 8, 2010, to C-NLOPB, I recommended a dedicated first-response helicopter, fully equipped, with an improved wheels-up time of 15-20 minutes. That recommendation was accepted and is being acted upon.

We are aware that there is now a dedicated S-92A helicopter, fully equipped for night and day rescue, except for "auto-hover" which is awaiting FAA/TC approval. Response time is currently 30 minutes "wheels up"; this will decrease to 15-20 minutes when the new dedicated, specifically designed hangar/accommodations space is constructed at the heliport. Construction of this facility will start before the end of December and is scheduled to be completed by Q4 2011.

The Board's management team will monitor implementation progress by way of the Operators' quarterly meeting reports. One among your number must ensure that current information in respect of implementation is brought to the Board's attention.

Please acknowledge receipt of this letter, and confirm that the actions required of you will be forthcoming.

Sincerely,

Chairman & CEO