



December 13, 2010

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Gentlemen:

Re: OHSI Recommendation #3 – Dispatch Protocol

In the OHSI Report, Commissioner Wells stated:

It is recommended that the Regulator require the helicopter operator(s) to develop, in consultation with the oil operators and worker representatives, a protocol to cover the following situation: when a passenger transport helicopter is in flight, and there is an indication of a malfunction of the helicopter which does not constitute an immediate emergency but which the pilot considers to be potentially serious, the first-response helicopter should be dispatched to meet the transport helicopter and accompany it to its chosen destination. The purpose of the accompanying helicopter is to be present and available to assist, should an emergency be declared. The final decision to deploy the first-response helicopter should be made by (a) the helicopter operator's dispatcher on duty, (b) the chief pilot or a designate, and c) the pilot of the first-response helicopter.

We request that the Operators engage the helicopter operator, Cougar, and appropriate representatives of the offshore workforce in developing the protocol. The Board's Aviation Advisor will review the protocol for acceptability and is available as a resource in this work.

We hereby ask the Operators to develop a work plan for their response to this recommendation, and to present that work plan to the Aviation Advisor by January 31, 2011. We also ask that they prepare and present a monthly status report of progress against the work plan.

We anticipate your cooperation in this regard and ask that you promptly acknowledge receipt of this letter and confirm your undertaking to accommodate our request.

Sincerely,


Max Ruelokke, P. Eng.
Chairman & CEO