



December 13, 2010

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Gentlemen:

Re: OHSI Recommendation #7 – Airworthiness Directives

In the OHSI Report, Commissioner Wells stated:

It is recommended that information about airworthiness directives and incident reports should be promptly communicated to the workers/passengers by notices posted on the website of the helicopter operator(s), so that those who want the information may have access to it. Alert Service Bulletins are not included in this recommendation because they are usually maintenance-related. The actual protocol, including the details of the information to be posted, should be developed by the Regulator in conjunction with the oil operators, the helicopter operator(s), and worker representatives.

We request that the Operators engage the helicopter operator, Cougar, to develop a current best practice in this regard. The OHSI Aviation Team, which for this recommendation will include a representative from Transport Canada, will review for acceptability and monitor compliance by way of regular review of information sharing.

We hereby ask the Operators to develop a work plan for their response to this recommendation, and to present that work plan to the OHSI Aviation Team by January 31, 2011. We also ask that they prepare and present a monthly status report of progress against the work plan.

We anticipate your cooperation in this regard and ask that you promptly acknowledge receipt of this letter and confirm your undertaking to accommodate our request.

Sincerely,


Max Ruelokke, P. Eng.
Chairman & CEO