



December 13, 2010

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Gentlemen:

Re: OHSI Recommendation #8 – Pilot Briefing

In the OHSI Report, Commissioner Wells stated:

It is recommended that either the pilot or co-pilot should be required to give a short briefing to passengers before the offshore flight begins. Briefings should deal with expected flying conditions, planned landings en route, and any other information as to the conditions which may be encountered, so as to lessen the anxiety of passengers.

It is further recommended that if any unexpected event occurs during a flight, a pilot or other designated person with the necessary knowledge should brief the passengers immediately on arrival as to what occurred. Matters which require further investigation should be explained on an appropriate website after the investigation is complete.

If giving an oral briefing is too stressful for an individual pilot, the briefing should be given by someone else with the necessary knowledge, such as a dispatcher or another pilot.

Briefings should be exactly as the name implies and are not to be used as an opportunity for passengers to challenge or argue with the pilot.

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We request that the Operators engage the helicopter operator, Cougar, to implement pre-flight and, if necessary, post-flight briefings. The OHSI Aviation Team will monitor the effectiveness of this program on a regular basis.

We hereby ask the Operators to develop a work plan for their response to this recommendation, and to present that work plan to the OHSI Aviation Team by January 31, 2011. We also ask that they prepare and present a monthly status report of progress against the work plan.

We anticipate your cooperation in this regard and ask that you promptly acknowledge receipt of this letter and confirm your undertaking to accommodate our request.

Sincerely,


Max Ruelokke, P. Eng.
Chairman & CEO